



Toscana Resort Castelfalfi

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ENVIRONMENTAL POLICY

Toscana Resort Castelfalfi aims to take into consideration the effects of its business activities on the residents and existing local business community. We ensure that the business activities of Castelfalfi have a positive effect on the community, the environment and the economy.

The hotel management and staff engage in important, generally recognised issues and objectives, such as environmental protection, sports promotion, tourism development in the region and social activities. We actively promote public relations to communicate our views, activities and achievements. All actions focus on sustainable development and the conservation of nature in the holiday regions.

Only through initiative and dedication can the unique nature and landscape of the region be preserved, and tourism be guaranteed over the long term.

The Environment Team has scheduled their goal for 2019, which is to reduce up to – 10% vs. year 2018 the electrical and thermic energy consumption at the Hotel II Castelfalfi – TUI BLUE SELECTION.

The Environment Team will arrange a meeting every quarter to discuss the results of the current quarter/year and plan corrections and trainings to the entire staff accordingly, in order to achieve the objective.

Here our primary objectives:

1. ENVIRONMENTAL CARE

Attention towards nature is one of the fundamental values of Toscana Resort Castelfalfi. We guarantee low emissions of carbon dioxide and minimum environmental impact thanks to the use of modern facilities and following the green-building principles to restore our ancient farmhouses.

We manage the available resources in the most sustainable way: our biomass power plant provides green thermic energy for the heating and cooling of our buildings; the artificial lakes, by collecting the rainy water, guarantee an eco-friendly irrigation of the golf courses, of the vineyards and the olive groves and, more in general, of the entire estate of Castelfalfi.

The GEO Certified® Golf Club and our agricultural production, which is totally organic, are the frame of our daily commitment towards sustainability. We try to limit our waste as much as possible, by using compostable material and by separating several waste fractions. Together with the creation of a vegetable garden, we implemented our food offers with our BIO vegetables. Taking care of nature is our way to take care of our guests.

We are committed to promote a tourism attentive to nature by discouraging the use of plastic in employee and guest areas. We include information material in every hotel room to raise



Toscana Resort Castelfalfi

HOTELS • VILLAS • GOLF

guests' awareness of both energy savings and water consumption in the washing of towels and sheets.

We promote local products and manufacture through our communication channels and through our TUI BLUE App, our website and our Castelfalfi Magazine, because we want to strengthen the progressing economic and social advantages for the residential and local communities.

3. PURCHASING

Toscana Resort Castelfalfi strives to buy local products and support our local suppliers. Through ordering as much as possible from local suppliers, including our own agriculture products, we reduce our transport-related carbon footprints. We ensure that our suppliers meet the approved UE certifications and we collect written documents. We expect our suppliers to keep to local legal requirements in all matters.

4. EMPLOYMENT AND COMMUNITY

The management of Toscana Resort Castelfalfi is committed to maintaining a positive relationship between the hotel and the local community. The hotel recognizes that is important to hire local people to contribute to the economic and social development of the region. Our employees work in modern workplaces that allow productive performance. We regard providing our employees with performance-oriented payment, social security and opportunities for further education.

In addition, our hotel works together with local schools in order to provide exploratory tours and, where possible, opportunities for gathering work experience.

It is important for us that local residents remain in the community and do not have to seek employment elsewhere.

Toscana Resort Castelfalfi is committed to regular training measures, also to ensure that our sustainability management is put into practice.

Our actions and deeds are based on the TUI Code of Conduct, which is the guiding principle for all of us at TUI BLUE.

5. PROTECTING HUMAN RIGHTS AND FIGHTING AGAINST DISCRIMINATION

Toscana Resort Castelfalfi stands for the rights of its employees concerning equal opportunities and highlights their non-discriminatory practices.

Nobody may be discriminated against because of gender, age, ethnicity, religion or philosophies, sexual orientation or disabilities.



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6. THE RIGHTS OF THE CHILDREN

The management of Toscana Resort Castelfalfi is committed to protecting the rights of children. This includes the prevention of child abuse in any form, be it through neglect, exploitation, mistreatment, sexual or injury in physical or mental form. Upholding human rights, in particular those of children, as well as fully complying with the legal requirements for the protection of children and young people is axiomatic at TUI and at Castelfalfi.

Hotel management and employees have a vigilance and control function in protecting children. We are cognisant of how to deal with child abuse, how to prevent it, and are aware that concerns must be raised and reported.

Especially at Toscana Resort Castelfalfi, our little guests are the focus of our actions in fulfilling their wishes and giving them and their parents a relaxing time. This is our job.

Castelfalfi, August 2019

Isidoro Di Franco
General Manager